

**ULSTER WORKS OneStop Job Center
Ulster County Workforce Investment Board
651 Development Court
Kingston, NY 12401
Contact: Nancy E.K. Schaefer, Director**

2010

Veterans' Priority of Service Policy

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a. Identification of priority customers is accomplished by review of ES-100 by front desk personnel and Initial assessment staff. Self-description of low-income status and PA recipient status is sufficient for provision of intensive services. When customer self-describes as PA recipient and/or low income and requests training services, staff have been trained to request copies of PA budget letter and/or pay records to document status. Copies of such documents are maintained in a secure file within the OneStop.

b. Parameters to qualify individuals for low-income status have varied over time. They are intimately attached to the amount of training funds available locally and the number of persons requesting training. Thus, with the receipt of ARRA funding, the Ulster County WDB opted to consider individuals as low-income if:

- 200% poverty based on six (6) months gross family income or
- public assistance or food stamps budget letter.

The demand for training and requests for funding assistance has been very great due to the current recession. The WDB will soon be examining whether these definitions will be narrowed to avoid the depletion of all available tuition assistance monies.

c. It is expected that 200 Adults will be enrolled in training. The Ulster County SDA has historically had in place a defined low-income priority. Funding availability has been the determinant in modifying that definition. As such, all Adult-funded individuals, or 100% of those in receipt of training services, will be low-income priority.